

RAISER'S EDGE NXT

Why Nonprofit Leaders Should Care About NXT

Why your data team needs time, capacity, and leadership support as Database View transitions to NXT.

SUMMARY

Blackbaud is moving Raiser's Edge functionality from Database View into NXT web view, with the transition continuing through late summer 2027.

This affects gift processing, reporting, data management, and staff workflows.

Beyond a software update this is an operational change affecting fundraising, finance, reporting, security, and training.

WHY THIS MATTERS TO LEADERSHIP

Leaders do not need to manage the details, but they do need to understand the risk.

**BUSINESS CONTINUITY**

Gifts, acknowledgments, reporting, and reconciliation must continue while workflows change.

**FINANCIAL CONTROLS**

Workflow changes can affect approvals, audit trails, and finance coordination.

**DATA QUALITY + SECURITY**

New screens, permissions, and processes need testing and documentation.

**STAFF CAPACITY**

The same team handling daily operations must also redesign, test, and train.

**REPORTING CONFIDENCE**

Reports and dashboards must still answer the right questions.

LEADERSHIP'S ROLE

Protect time, set priorities, and remove cross-functional roadblocks.

WHY THIS IS NOT A FLIP-THE-SWITCH CHANGE**MORE CAN HAPPEN IN NXT**

NXT now supports more everyday fundraising and data work.

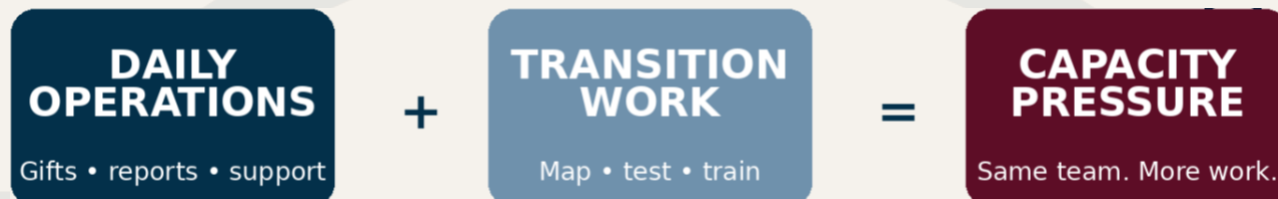
BUT IT IS NOT A 1:1 REPLACEMENT

Database View and NXT will need to coexist while critical workflows are moved and tested.

THE CAPACITY REALITY

Why Your Data Team May Feel Stretched

The team still has to run daily operations while learning new tools, testing changes, and rebuilding workflows.



WHAT ADDS WORK DURING THE TRANSITION

MAP OLD WORKFLOWS Years of queries, exports, imports, reports, and exceptions must be mapped.	TEST END TO END A feature can work alone and still fail across fundraising, finance, and reporting.
DOCUMENT + TRAIN Staff need clear guidance on what happens where and what has changed.	KEEP REVIEWING THE ROADMAP New functionality means transition plans need regular review.

What Should Organizations Do Now?

Leadership can reduce risk by supporting a practical transition plan:

- ✓ **Inventory current Database View use.** List the processes, reports, imports/exports, acknowledgments, and integrations staff rely on.
- ✓ **Prioritize workflows.** Decide what can move now, what needs testing, and what should stay put for now.
- ✓ **Test complete processes.** Confirm approvals, reporting, reconciliation, security, and downstream systems still work.
- ✓ **Protect training and documentation time.** Give staff time to document and train without squeezing daily operations.
- ✓ **Review progress regularly.** Revisit priorities as Blackbaud releases new functionality.

THE BOTTOM LINE

Reliable reporting, clean data, and timely gift processing require visible leadership support, not invisible extra work for an already busy team.

Start now: move one tested workflow at a time and give the team capacity to do it well.

Status as of August 2026. Blackbaud roadmap items and release timing are subject to change.